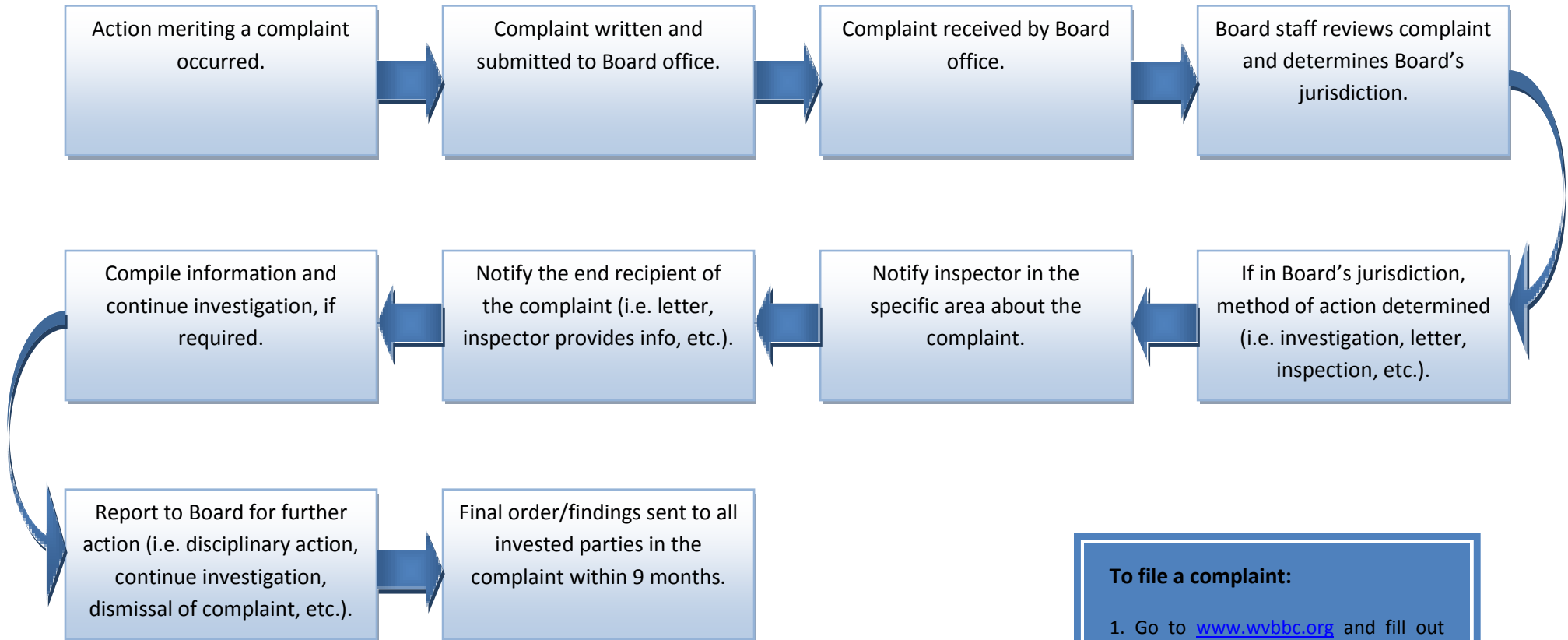


# COMPLAINT PROCESS



## To file a complaint:

1. Go to [www.wvbbc.org](http://www.wvbbc.org) and fill out complaint form.
2. Email to a staff member. Email can be found on [www.wvbbc.org](http://www.wvbbc.org).
3. Write complaint and mail to office: COMPLAINT, 1201 Dunbar Avenue, Dunbar, WV 25064.
4. Write and fax to 304-558-3450.